

## SUSTAINABILITY POLICY

The sustainability management system covers all management processes of our hotel. It establishes the general outlines of the sys, which can be adapted and developed, and reveals its policies. This system has been developed for the management and staff in accordance with the physical structure and scope of our hotel.

The basis of the management system is based on risk analysis. Risk analysis is carried out under the headings of natural disasters, culture, environment, society, economy, quality, human rights, health and security. New titles can be added when necessary. We have a crisis management policy that determines what needs to be done against risks that occur after risk analysis.

Sustainable management system; It includes the implementation of certain policies and setting targets by all employees regarding quality, economy, environment, culture, human rights, health, management and security, determining whether the targets are achieved and constantly improving the processes.

When the goals are achieved, new goals are set. When the goals are achieved, our policies and practices are reviewed, so we strive to continuously develop and improve.

Our hotel undertakes to fulfill the obligations of the sustainable tourism program and to continuously improve its management system to increase its sustainability performance.

The situation of the sector we operate in and any possible changes in environmental, social, economic, technological and legislation are constantly kept under control by us. Our management system constantly monitors any changes that may be made in the legislation. Systems and policies are updated if necessary.

We maintain a list of all necessary legal requirements so that our sustainability management system can be kept up to date. We check and update this list periodically.

Our sustainable management system is constantly updated on our official website.

We constantly provide up-to-date information about our policies. The institutions, organizations and individuals we interact with are invited to support sustainability.

We monitor the satisfaction surveys that our guests fill out for us electronically and provide the necessary answers in a timely manner. These surveys help us to improve ourselves and fix our current mistakes. Action is taken in line with the feedback we receive and new developmental goals are determined.

